



Water & Light

January 2026

City of Evansville

www.evansvillewi.gov
31 S Madison St
PO Box 529
Evansville, WI 53536
Phone (608) 882-2266
Fax (608) 882-2282

Evansville Water Customer

Evansville, WI 53536

Subject: Important Information Regarding Your Water Service Line

The City of Evansville is focused on protecting the health of every household in our community. This notice contains important information about your drinking water. Please share this information with anyone who drinks and/or cooks using water at this property. In addition to people directly served at this property, this can include people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

The Evansville Waterworks Utility has determined that a portion of or the entire water pipe (called a service line) that connects your property to the water main, has a material status of unknown. Our records do not indicate what the material is that your water service is made from. People living in homes with a lead service line may have an increased risk of exposure to lead from their drinking water.

Health effects of lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Your service line material is unknown; however, it may be lead. Because your service line material is unknown, there is the potential that some or all of the service line could be made of lead or galvanized pipe that was previously connected to lead. If you have information that could help us describe your service line better, contact us at [608-882-2288](tel:608-882-2288), or via email at water@evansvillewi.gov, or fill out the self-survey at www.evansvillewi.gov/waterquality.

While the City will continue to replace the portion of all water laterals under the streets as part of reconstruction projects, the portion nearest your home is the responsibility of each homeowner to maintain and replace.

What Does This Mean for You?

If your water service line is made of lead or galvanized steel, it's important to take steps to reduce your exposure to lead in your drinking water. We encourage you to:

- Visit the City's website at www.evansvillewi.gov/waterquality to either fill out a survey indicating the lateral material in your home (or request an in-home visit by City staff for assistance).
- Flush your taps for a few minutes each morning or after long periods of non-use prior to using the water for drinking and cooking.
- Clean your faucet's aerator (screen) regularly to remove sediment, debris, and lead particles.
- Use a water filter that is certified to remove lead.
- Use cold water from the tap for drinking. Do not use hot water.
- Contact a licensed plumber to replace your water service line. Some of you may have already done that – if so, please also let us know so the City-wide inventory can be updated. **If you have already replaced (or plan to) the private portion of the lateral (roughly from the sidewalk to your home), the City will need to replace the public portion (out in the street).**

Resources and Next Steps

For more detailed information about lead service lines and how to protect your household, we recommend visiting the U.S. Environmental Protection Agency's website at www.epa.gov, where you will find valuable resources and guidance.

The City of Evansville website at www.evansvillewi.gov/waterquality also has additional resources under the Water Quality tab. The City's lateral inventory can be downloaded from this same website or viewed in person at City Hall.

Evansville has historically taken advantage of the funding opportunities from Wisconsin DNR, but the current program does not provide grant funds for Evansville. We will continue to monitor those programs to leverage funding when available.

We are committed to ensuring the safety of our customers. If you have any questions or would like further assistance, please do not hesitate to contact us at 608-882-2266 or via email at water@evansvillewi.gov.



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The Evansville Waterworks Utility has determined that a portion of or the entire water pipe (called a service line) that connects your property to the water main is made from lead. People living in homes with a lead service line may have an increased risk of exposure to lead from their drinking water.

Health effects of lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Your service line is made from lead material. Our records indicate that a lead service line pipe may be present or might have been present in the past. If you have information that could help us describe your service line better, contact us at 608-882-2288 or via email at water@evansvillewi.gov.

While the City will continue to replace the portion of all water laterals under the streets as part of reconstruction projects, the portion nearest your home is the responsibility of each homeowner to maintain and replace.

What Does This Mean for You?

Since your water service line is made of lead, it's important to take steps to reduce your exposure to lead in your drinking water. We encourage you to:

- Visit the City's website at www.evansvillewi.gov/waterquality to either fill out a survey indicating the lateral material in your home (or request for an in-home visit by City staff for assistance).
- Flush your taps for a few minutes each morning or after long periods of non-use prior to using the water for drinking and cooking.

- Clean your faucet's aerator (screen) regularly to remove sediment, debris, and lead particles.
- Use a water filter that is certified to remove lead.
- Use cold water from the tap for drinking. Do not use hot water.
- Contact a licensed plumber to replace your water service line. Some of you may have already done that – if so, please also let us know so the City-wide inventory can be updated. **If you have already replaced (or plan to) the private portion of the lateral (roughly from the sidewalk to your home), the City will need to replace the public portion (out in the street).**

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Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Your service line is made from galvanized material; and it may have absorbed lead. EPA has defined these service lines as "galvanized requiring replacement". If you have alternative information, contact us at [608-882-2288](tel:608-882-2288) or via email at water@evansvillewi.gov.

Galvanized service lines that have absorbed lead can contribute to lead in drinking water. People living in homes with a galvanized service line that has absorbed lead may have an increased risk of exposure to lead from their drinking water.

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